



GOLD WING ROAD RIDER'S ASSOCIATION

WING WISDOM

LEADERSHIP TRAINING DIVISION NEWSLETTER

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LEADERSHIP TRAINING DIVISION

Director's Discussion

This is the first National LTD Newsletter of 2003. An interim training report was published at the end of last year. However, we are now able to publish a full report of the LTD training conducted last year. Year 2002 was a record year for LTD Training. Fifteen Horizons Programs were conducted for 437 members totaling 6,832 hours. This surpassed the 14 programs conducted in 1996 when the Horizons Program was first launched. Many other LTD programs were conducted within the Districts and Regions for an overall total of 18,576 training hours. Additionally, a record number of LTD seminars were conducted at Wing-Ding XXIV with a record number of attendees.

Year 2002 saw a number of the published LTD goals accomplished. The LTD Succession Plan was updated. Assistant National LTD Directors were appointed, they are Steve & Carolyn Cotton the current Oklahoma District Directors. The national GWRRA goal of continuing growth was strongly supported within each LTD training activity. LTD national expenses were reduced. Overall awareness & desire for LTD training was promoted by the Trainers. The LTD annual awards program was expanded and there was a noticeable increase in Trainer Team Spirit and Enthusiasm. Most District and Region Newsletters included LTD information and a number of LTD specific newsletters were published.

A number of Trainer concerns were identified at the annual Trainers meeting at Wing-Ding. The concerns, such as publishing the Video Training Library, renovation of the LTD home page, updating of the LTD curriculum, and addressing a number of key LTD improvement issues, were not handled. We take personal responsibility for this failing but can assure you that these issues will be addressed in 2003. LTD Training is off to a very good start this year. A number of Horizons programs have been conducted and more are scheduled. Work Shops and Fun Shops have been conducted where a full day of LTD training has been conducted. You are doing outstanding training. Keep up all of your good work!

Key Points for Wing-Ding XXV - On Thursday, July 3 at 3:00 p.m. in classroom 1, CJ Karcanes will conduct a seminar explaining the new LTD-RED Seminar Presenter Program. If you have any questions or concerns about this certification program, this is a session you will want to attend.

The Annual Trainers Meeting is scheduled for Friday, July 4 at 10:00 a.m. in classroom 2. This is a “must attend” meeting for all District and Region Trainers. The LTD awards program has been expanded and the new LTD Directors will take office. There will be ample time for discussion. Please bring your comments and questions. Lets make this meeting an outstanding launching pad for the second half of the training year.

The LTD accomplishments over the past 3 years are the direct result of all the outstanding work done by you; the LTD Instructors, District Trainers, and Region Trainers. Jessie and I salute you for your creativity, dedication, hard work, and perseverance in providing quality training to the Members of GWRRA. We also sincerely thank you for the friendship and support you have shown to us. We will miss you.

Our very best regards,

Jessie & Joe Rogers

The following article is printed from the May 2003 issue of Timely Tips for Teams. Most of us at one time or another have experienced “The Whisperer” during a meeting. ED.

How to Handle Difficult People—**THE WHISPERER**

The Whisperer irritates the team leader and other members of the team by engaging (or “forcing”) one or more persons into conversation during meetings. It may be low volume talking and sometimes laughing, but it detracts from what is happening as the team grapples with its official business. It can be particularly irritating to the leader who is trying to keep the team focused and moving ahead. The Whisperer likes to sit next to those who will tolerate and/or participate in these annoying side conversations. Thus, one partial solution is for the leader, before the meeting starts to place name tents so that the Whisperer and his or her enablers are separated. The leader can also ask the Whisperer, “You’ll have to speak up. We didn’t hear what you said.” If all else fails, the leader may decide on a private conversation outside the meeting. That private conversation should start by the leader saying, “I need your help.” However, even before a one-on-one with the Whisperer, the leader should consider trying some of the following techniques:

- Rising to a standing position.
- Walking around the room while talking.
- Raising the volume of his or her voice to attract attention.
- Picking up an object such as a piece of chalk or a pointer. (Group members are attracted to objects the leader holds or waves around in some way.)
- Flipping the light switch on and off two or three times.
- Tapping on the table or a glass to get everyone’s attention.
- If a code of conduct already exists, draw attention to it.
- Asking questions using members’ first names. A name is like a “magic bell,” the way it can focus attention.

LAUGH, It's Good For You

The Humorous Side of Communication.

Here are some unusual signs from around the world taken from Timely Tips for Teams May 2003 issue.

In a restaurant:

“Open seven days a week and **weekends.**”

On a river:

“Take note: When this sign is **submerged**, the river is impassable.”

In a restaurant:

“Customers who find our waitresses rude **ought** to see the manager.”

A sign posted in a tourist camping park:

“It is strictly forbidden on our camping site that people of **different sex**, for instance a **man and woman**, live together in one tent unless they are married to each other for that purpose.”

Just as depression has been shown to weaken the immune system, there's a growing body of evidence that humor can strengthen it. One thing's for sure: stress is a known danger to your health, but a good laugh can chase stress away in a jiffy. Even a smile can counteract the negative energy of gloomy thoughts. (1992 PARLAY INTERNATIONAL)

Dear Lord,

So far today, God, I've done all right. I haven't gossiped, haven't lost my temper, haven't been greedy, grumpy, nasty, selfish, or over-indulgent. I'm very thankful for that.

but in a few minutes, God, I'm going to get out of bed. And from then on, I'm going to need a lot more help.

Amen